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December 8, 2003

Joan Brock
5150 North Stonehouse Place
Tucson, AZ 85750

Hi -
Mr. Butterfly
AWE
!!!

Dear Joan,

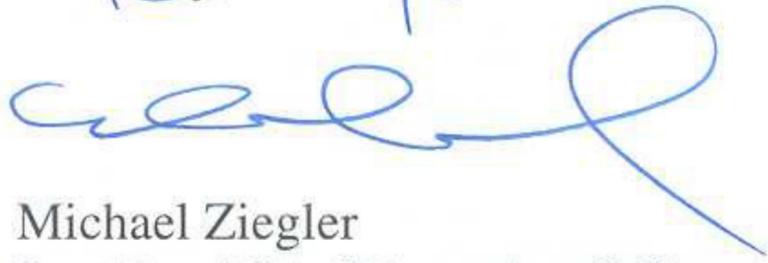
Thank you so much for helping us PRIDE "folks" kick off the Holiday Season in grand style. Your message was inspirational, motivational and entertaining. You touched a chord for all of us in one way or another with your indomitable spirit, faith and sense of humor.

We have been blessed with many wonderful speakers throughout the many years of gathering PRIDE's leadership and Board of Directors at the beginning of the Christmas season. You helped make this year's event our best yet.

Once again, thanks for sharing. Your positive impact on our organization is much appreciated.

Happy Holidays to you Jim and family.

Sincerely,



Michael Ziegler
President/Chief Executive Officer

Yr
AWE
SOME!
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MZ:sb